

**U.S. Embassy in Singapore**  
Consular Section

<http://singapore.usembassy.gov>

<http://www.travel.state.gov>

[SingaporeACS@state.gov](mailto:SingaporeACS@state.gov)

Tel: (65) 6476-9100

## **American Citizen Services (ACS) Newsletter**

*June - July 2009*

The newsletter is our way of sharing topics of general interest as well as any changes in Embassy hours or procedures. We will continue to send time-sensitive announcements separately. If you need to update your registration, please click [here](#). Please share your feedback with us at [SingaporeACS@state.gov](mailto:SingaporeACS@state.gov). *Thank you!*

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### **Influenza A (H1N1) Information**

The Government of Singapore confirmed its first case of Influenza A (2009-H1N1) on May 27, 2009. A May 16 Ministry of Health (MOH) press release (available [here](#)) indicates they have a contact tracing system in place. Under the Infectious Diseases Act, Home Quarantine Orders (HQO) will be issued to any person who is a known or suspected close contact of an individual with a probable or confirmed case of Influenza A (2009-H1N1). American citizens are encouraged to monitor MOH announcements and comply with local requirements.

Details regarding Singapore's response are located at:

<http://www.moh.gov.sg/mohcorp/default.aspx>.

For more travel information related to the outbreak, please consult the Department of State's H1N1 Flu Outbreak Information at

[http://travel.state.gov/travel/cis\\_pa\\_tw/pa/pa\\_pandemic.html](http://travel.state.gov/travel/cis_pa_tw/pa/pa_pandemic.html).

For the most up-to-date information on affected countries and how to protect one self, please refer to: <http://www.cdc.gov/swineflu/>. The U.S. Government one-stop access to 2009-H1N1, avian and pandemic flu information is located at: <http://www.pandemicflu.gov> .

Americans living in or traveling to Singapore are encouraged to register with the U.S. Embassy through the State Department's travel registration web site,

<https://travelregistration.state.gov/ibrs/ui/>, and obtain up-to-date information on travel and security within Singapore. Americans without internet access may register directly with the U.S. Embassy in Singapore. The U.S. Embassy is located at 27 Napier Road, Singapore 258508, tel. [65] 6476-9100, fax [65] 6476-9340; web site <http://singapore.usembassy.gov/>. In case of emergencies after working hours, the duty officer at the Embassy may be contacted by calling tel. [65] 6476-9100.

For information about H1N1 in countries in the region, please visit <http://www.usembassy.gov/> to locate the Internet sites of U.S. Embassies and Consulates in countries of interest to you.

### **Online Travel Registration**

Travel registration is a free service provided by the U.S. Government to U.S. citizens who are traveling to, or living in, a foreign country. Registration allows you to record information about your upcoming trip abroad that the Department of State can use to assist you in case of an emergency. Americans residing abroad can also get routine information from the nearest U.S. embassy or consulate. You may register or update your registration at: <https://travelregistration.state.gov/ibrs/ui/>

### **New Changes to American Citizen Services Procedures**

Our public hours are as follows: Monday-Friday 8:30AM-12:00PM; 1:30PM-3:00PM, Monday-Wednesday and Friday. We are closed to the public on Thursday afternoons. Document pass-back takes place between 3:00-3:30 Monday-Friday. We are constantly evaluating our delivery of services within the parameters of our space and staffing resources. Your feedback is welcome at [SingaporeACS@state.gov](mailto:SingaporeACS@state.gov).

Appointments are needed for two services, Consular Reports of Birth Abroad and Passports for minors (Aged below 16). All other services are currently being provided without appointments.

Additional visa pages will be ready for collection at the pass-back time the next business day after submission. Applicants do not need to come to the Embassy in person for this service. You may use a travel agent or any other third-party you wish to authorize. Please note that any third party representing you must have a written authorization letter from you and photo ID to drop off your passport and form DS-4085 and/or collect the passport. Check the following page for details: [http://singapore.usembassy.gov/add\\_extra\\_visa\\_pages.html](http://singapore.usembassy.gov/add_extra_visa_pages.html).

### **Consular Section Closures – Holidays and Admin/Training Days**

The Consular section will be closed on the following dates in June and July 2009.

**Thursday, June 25, 2009** Admin/Training Day\*

**Friday, July 3, 2009** U.S. Holiday – Independence Day

**Thursday, July 23, 2009** Admin/Training Day\*

\* Admin/Training Days: We will be closed for all routine American Citizen Services such as passport renewal, extra passport pages and notarial services on these days. We will be open for collection of documents only at 3:00 – 3:30pm. Regular services will resume the following day. For emergency services at any time during an Admin/Training day, please call 6476-9100 during normal business hours.

Holidays: The Embassy observes certain local and American holidays. On these days, the Consular Section will be closed. For an emergency involving an American citizen, please contact the Duty Officer at 6476-9100.

### **Updated Travel Information:**

[Worldwide Caution](#)

### **Current Travel Alerts of regional interest:**

**Travel Alerts** are issued to disseminate information about short-term conditions, generally within a particular country, that pose imminent risks to the security of U.S. citizens. Below please find links to current Travel Alerts for countries of regional interest. For a complete listing of Travel Alerts for all regions, please visit <http://travel.state.gov>.

[Mexico - H1N1 Influenza](#)

### **Current Travel Warnings of regional interest:**

**Travel Warnings** are issued to describe long-term, protracted conditions that make a country dangerous or unstable. Below please find links to Travel Warnings for countries of regional interest. For a complete listing of Travel Warnings for all regions, please visit <http://travel.state.gov>.

[Nepal](#)

[Philippines](#)

[Sri Lanka](#)