

U.S. Embassy in Singapore
Consular Section

<http://singapore.usembassy.gov>

<http://www.travel.state.gov>

SingaporeACS@state.gov

Tel: (65) 6476-9100

American Citizen Services (ACS) Newsletter

August-September 2009

The newsletter is our way of sharing topics of general interest as well as any changes in Embassy hours or procedures. We will continue to send time-sensitive announcements separately. If you need to update your registration, please click [here](#). Please share your feedback with us at SingaporeACS@state.gov. *Thank you!*

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Consular Section Closures – Holidays and Admin/Training Days

The Consular section will be closed on the following dates in August and September 2009.

Monday, August 10 Singapore holiday-National Day

Thursday, August 27, 2009 Admin/Training Day*

Monday, September 7, 2009 U.S. Holiday – Labor Day

Monday, September 21, 2009 Singapore holiday- Hari Raya Puasa

Thursday, September 24, 2009 Admin/Training Day*

* Admin/Training Days: We will be closed for all routine American Citizen Services such as passport renewal, extra passport pages and notarial services on these days. We will be open for collection of documents only at 3:00 – 3:30pm. Regular services will resume the following day. For emergency services at any time during an Admin/Training day, please call 6476-9100 during normal business hours.

Holidays: The Embassy observes certain local and American holidays. On these days, the Consular Section will be closed. For an emergency involving an American citizen, please contact the Duty Officer at 6476-9100.

Online Travel Registration

If you received this newsletter directly to your e-mail address from the U.S. Embassy – Congratulations! You have already registered. If you received this newsletter any other way, you may register or update your registration at: <https://travelregistration.state.gov/ibrs/ui/>.

Travel registration is a free service provided by the U.S. Government to U.S. citizens who are traveling to, or living in, a foreign country. Registration allows you to record information about your upcoming trip(s) or residence abroad that the Department of State can use to assist you in case of an emergency. Americans residing abroad can also get routine information (like this newsletter) from the nearest U.S. embassy or consulate. We would like your help to increase the use of this service among American citizens. Please cut, paste, and forward this paragraph in an e-mail to your American Citizen friends. Thank you for your assistance.

ACS Tips

- Photocopy your supporting documentation before you come. For example, bring a photocopy of your passport that you can submit for a passport renewal or if renewing your child's passport bring photocopies of both parents' and children's passports for submission. This is another way you can help us reduce wait-times by assisting us in your applications. We urge you to come to the Embassy prepared.
- Do not come to the Embassy if you don't have to. Some services do not require you to come in person. For example, those who need additional visa pages or passport renewals for adults (16 and above) may use a travel agent or other authorized third-party for drop-off and/or pick-up. Just remember that the application form must be completed fully and signed. In some cases, we might need to contact you directly to come to the Embassy for an interview or follow-up.
- Check the expiry date of your passport often. Also, especially as it is class trip season, do not forget to check the dates of expiry on your children's passports. Singapore and some neighboring countries do not allow Americans to enter with less than six months of validity remaining on their passport. You and your family need to be aware of this and plan accordingly.

Our public hours are as follows: Monday-Friday 8:30AM-12:00PM; 1:30PM-3:00PM, Monday-Wednesday and Friday. We are closed to the public on Thursday afternoons. Document pass-back takes place between 3:00-3:30 Monday-Friday. We are constantly evaluating our delivery of services within the parameters of our space and staffing resources. Your feedback is welcome at SingaporeACS@state.gov.

Appointments are needed for two services, Consular Reports of Birth Abroad and Passports for minors (Aged below 16). All other services are currently being provided without appointments.

Updated Travel Information:

[Worldwide Caution](#) July 29, 2009

Current Travel Alerts of regional interest:

Travel Alerts are issued to disseminate information about short-term conditions, generally within a particular country, that pose imminent risks to the security of U.S. citizens. Below please find links to current Travel Alerts for countries of regional interest. For a complete listing of Travel Alerts for all regions, please visit <http://travel.state.gov>.

[China - H1N1 Quarantine Measures](#)

[China - Security Concerns in the City of Urumqi](#)

Current Travel Warnings of regional interest:

Travel Warnings are issued to describe long-term, protracted conditions that make a country dangerous or unstable. Below please find links to Travel Warnings for countries of regional interest. For a complete listing of Travel Warnings for all regions, please visit <http://travel.state.gov>.

[Nepal](#)

[Philippines](#)

[Sri Lanka](#)

Country Specific Information Updates

The Department of State maintains at all times Country Specific Information for every country in the world. This information is updated approximately twice a year or as necessary due to changing conditions. Recently, updates have been posted for the following countries in the region. Singapore's update will appear in the near future.

Indonesia	July 28, 2009
Malaysia	July 22, 2009
Laos	June 23, 2009
China	July 20, 2009
Burma (Myanmar)	July 29, 2009
India	July 09, 2009